

Sri Raghavan Balasundaram

+1 (313) 327-2802 | raghavbala35@gmail.com

PROFESSIONAL SYNOPSIS:

With over 11 years of enriching experience in the IT domain, I have carved a niche in designing, developing, testing, and maintaining web-based applications leveraging state-of-the-art SDLC methodologies. My journey through various roles has honed my expertise in .NET technologies, front-end frameworks, and cloud services, making me a pivotal asset in driving digital transformation.

CORE COMPETENCIES:

- **Full-Stack Development:** Masterful in .NET frameworks, I have led the creation of high-performance web applications and REST APIs, utilizing C#, VB.NET, ASP.Net MVC, and Entity Framework across versions. My front-end expertise is demonstrated in crafting intuitive UIs with Angular, React JS, Vue.js, and modern JavaScript, ensuring seamless user experiences and interactive web functionalities.
- **Cloud & Microservices Architecture:** I lead initiatives in Azure and AWS ecosystems, overseeing migrations that boost application scalability and reliability. My leadership extends to deploying robust microservices architectures using Docker and Kubernetes, ensuring their effective management and operation.
- **Data Management & Analytics:** Adept in SQL Server and NoSQL databases, I have excelled in designing efficient data storage solutions and performing data analysis with tools like R and Python, driving insights that inform strategic decisions.
- **Agile & DevOps Practices:** My role as an Agile leader is proven through leading rigorous sprint planning and execution, complemented by leading the automation of CI/CD pipelines in Azure DevOps. These initiatives have significantly enhanced team productivity and accelerated software delivery timelines.
- **Cross-Functional Collaboration:** With a strong track record of working alongside diverse teams and stakeholders, I have facilitated requirement gathering, solution ideation, and problem-solving, aligning technology solutions with business goals.

NOTABLE ENGAGEMENTS:

- At my current project with the New Jersey Treasury, I lead the modernization of the department's claim processing application, enhancing performance and security using .NET Core and Azure cloud services. This upgrade has significantly improved data handling, system reliability, and accelerated claim processing operations department wide.
- At United Airlines, I redefined the Inflight Records system, improving data access and system reliability, and led significant migrations to Git and Azure DevOps, enhancing team efficiency.
- My tenure at Rocket Mortgage saw me pioneering backend and frontend solutions that streamlined loan processing, underpinned by advanced UI features and cloud optimizations.
- At LinkedIn, I developed a payment gateway and advanced web applications, contributing to the platform's user engagement and operational excellence.
- With Wells Fargo, I drove digital initiatives that bolstered banking services through innovative application integrations and cloud migrations.

EDUCATIONAL DETAILS:

Master's Degree – Information Technology Management, Golden Gate University, California, 2017

Bachelor's Degree – Computer Science and Engineering, Anna University, Tamil Nadu, India, 2015

TECHNICAL SKILLS:

Programming Languages	C#, C++, JavaScript, R, Python, Visual Basic, SQL
Web Technologies	.NET Core (2.0, 3.2), ASP.NET (3.5, 4.0, 4.5, 4.7), MVC (3, 4, 5), Angular (JS, 2, 6, 7, 12, 13, 14, 18), React JS, HTML5, CSS3, JavaScript, TypeScript, jQuery, AJAX, Bootstrap, Web Services, REST API
Database Technologies	MS SQL Server (2008, 2012, 2014, 2017, 2019), MongoDB, Cosmos DB, T-SQL, PL/SQL
Cloud & DevOps	Azure (Functions, DevOps, ReadyAPI integration for testing Service Bus, Active Directory, SQL, Cosmos DB), AWS, Docker, Kubernetes, CI/CD Pipelines
Tools & Version Control	Visual Studio, GitHub, TFS, Swagger, Kafka, RabbitMQ, ReadyAPI
Frameworks & Libraries	Entity Framework, WPF, LINQ, SOAP, .NET Frameworks
Design Patterns & Principles	MVC, MVVM, Dependency Injection
Methodologies	Agile, Scrum

PROFESSIONAL EXPERIENCE:

Client: United Airlines, Chicago, Illinois (Loyalty and Accrual Redemptions)

Mar 2025 – Present

Designation: Lead Full Stack .Net Developer

Responsibilities:

- Developed RESTful APIs using C# .NET 6, ASP.NET Core 6.0, and Entity Framework Core 6 to manage MileagePlus miles, Plus Points, and Chase Cash loyalty currencies, implementing validation logic and transaction processing for customer accounts.
- Engineered automated workflows integrated with Navigator agent-facing application that converted multi-hour manual upgrade and booking processes into instant one-click operations, eliminating manual steps entirely.
- Designed MongoDB 4.4 schemas for customer loyalty profiles and SQL Server 2017 models for transactional data, optimizing queries and indexes for high-volume daily loyalty transactions.
- Implemented loyalty point calculation algorithms based on MileagePlus tiers (Premier Silver, Gold, Platinum, 1K), flight classes, distance traveled, and promotional multipliers to ensure accurate awards per program policies.
- Leveraged GitHub Copilot in day-to-day development to accelerate delivery of Angular/React UI components, reusable service layers, and C#/.NET backend APIs, reducing development time for routine coding, refactoring, and unit test creation.
- Built microservices using .NET Core 6.0 with Docker 20.10 and Kubernetes 1.24, configuring horizontal pod autoscaling and load balancing to handle 10,000+ concurrent requests during peak periods.

- Integrated with Chase credit card payment systems for Chase Cash redemptions, implementing retry mechanisms, circuit breaker patterns, and transaction rollback to maintain 99.9% success rates.
- Secured APIs with OAuth 2.0, JWT authentication, and RBAC, implementing input validation, SQL injection prevention, and data encryption to meet PCI DSS compliance requirements for payment processing.
- Used Claude Code to analyze existing application flows, troubleshoot complex UI-to-API integration issues, and generate optimized code suggestions for front-end screens, backend business logic, and SQL queries, which improved debugging efficiency and faster issue resolution.
- Built React 18 UI components with TypeScript 4.9 and Redux Toolkit, creating agent dashboards displaying real-time loyalty balances, transaction histories, and redemption options for streamlined customer service.
- Utilized Opus LLMs to improve engineering productivity by assisting with API documentation, code explanation, edge-case analysis, and modernization ideas across both user interface and backend services, helping deliver changes with better quality and consistency in Agile sprints.
- Configured Kibana 8.2 for centralized log analysis and Dynatrace APM for performance monitoring across microservices, creating alerting rules and dashboards that reduced MTTR by 60%.
- Built Azure DevOps CI/CD pipelines with automated testing and blue-green deployments, reducing release time from 4 hours to 15 minutes while achieving zero-downtime production deployments.
- Developed comprehensive test suites using xUnit for unit tests and ReadyAPI for API testing, achieving 85% code coverage and implementing automated quality gates in the deployment pipeline.
- Coordinated with Navigator UI team, Business Analysts, and Product Owners to define API contracts using Swagger/OpenAPI 3.0, ensuring seamless integration between frontend and backend systems.
- Implemented Redis 6.2 caching layer for frequently accessed loyalty data including account balances and program rules, reducing database load and improving API response times by 70%.
- Designed RabbitMQ 3.11 message queues to process asynchronous loyalty accruals post-flight, implementing dead letter queues and retry policies to reliably handle millions of point award events.
- Worked in Agile two-week sprints delivering 40-50 story points consistently, participating in daily standups, sprint planning, and retrospectives while mentoring junior developers on code quality standards.

Client: New Jersey Treasury (State of New Jersey)
2025

May 2024 – Mar

Designation: Lead Full Stack .Net Developer/Application Developer

Responsibilities:

- Led the development and maintenance of web applications using .NET Framework and .NET Core, focusing on high performance, scalability, and security.
- Managed the migration of legacy applications to modern .NET standards, employing architectural patterns like MVC for enhanced maintainability.
- Designed, developed, and maintained Windows Forms, WPF, and ASP.NET applications using VB.NET, ensuring robust application performance.

- Oversaw the entire software development lifecycle, including requirement gathering, design, coding, testing, and deployment, leveraging CI/CD pipelines.
- Worked extensively on front-end development using Angular, AngularJS, React, Vue.js, and Blazor to create responsive, user-friendly interfaces.
- Integrated Blazor WebAssembly with .NET Core APIs to improve client-side rendering performance and reduce server load.
- Developed scalable and maintainable applications using React's component-based architecture, enabling reusable UI components for large applications.
- Upgraded an application to Angular 13 with Angular Material, improving UI responsiveness and accessibility, and implemented state management using Vuex.
- Utilized TypeScript for developing type-safe codebases, enhancing code quality and application scalability.
- Led the design and styling of dynamic web pages with HTML5, CSS3, SASS, and Bootstrap, focusing on cross-browser compatibility and modern web standards.
- Developed and optimized PL/SQL procedures, functions, triggers, and packages for efficient data processing.
- Created database solutions with SSIS, SSRS, and Azure Data Factory, focusing on data migration and reporting while managing SQL Server 2019 databases.
- Designed Azure Synapse pipelines for data ingestion, transformation, and analysis, utilizing SQL Pool, Spark Pool, and Data Flow.
- Developed and maintained PowerShell scripts to streamline administrative tasks such as software installations and network configurations.
- Implemented system monitoring and reporting scripts in PowerShell to enhance operational efficiency through detailed performance metrics.
- Designed and developed Power BI reports and dashboards to provide actionable insights and data visualization.
- Automated batch processing of claim information and document scanning using Python and PowerShell, optimizing job scalability and efficiency.
- Leveraged Entity Framework Core for ORM-based database operations, improving data access performance.
- Developed and maintained OnBase integrations using Unity API, Workflow Studio, and ODBC connectors for seamless document management.
- Designed and implemented OnBase Workflow automation, optimizing document approval and indexing processes.
- Conducted comprehensive API development and security testing with Microsoft Graph API, GraphQL, and ReadyAPI to ensure secure and efficient data integration.
- Enhanced application reliability and scalability by utilizing Azure Cloud Services, including Azure Functions, Azure Storage, and Azure SQL Database.
- Designed Python scripts and built serverless Azure Function Apps with C# and .NET Core for automating workflows and repetitive tasks.

- Implemented unit testing using NUnit/XUnit/MSTest for .NET applications, ensuring code reliability and maintainability.
- Developed and executed integration tests for APIs using Postman, ReadyAPI, and Selenium for front-end applications.
- Implemented API security best practices, including OAuth2, JWT authentication, and API Gateway configurations.
- Designed and optimized data pipelines using GCP BigQuery, Dataflow, and Pub/Sub for real-time and batch data processing.
- Configured and managed Jenkins pipelines for automated builds, testing, and deployments, ensuring seamless CI/CD workflows for microservices applications.
- Integrated Jenkins with GitHub and Azure DevOps to automate code deployment and testing, reducing manual intervention and deployment time.
- Implemented CI/CD pipelines using GCP Cloud Build, Artifact Registry, and Cloud Run for efficient application delivery.
- Collaborated with cross-functional teams to define technical requirements and provide guidance, ensuring the successful delivery of client-facing solutions.

Technologies

.NET Framework, .NET Core, ASP.NET MVC, REST APIs, Angular, AngularJS, React, HTML5, CSS3, SASS, Bootstrap, SQL Server, SSIS, SSRS, Azure Data Factory, Azure Cloud (Functions, SQL, Storage), Visual Studio, Git, Azure DevOps.

Client: United Airlines, Chicago, Illinois (Inflight Records)

Feb 2022 – Apr 2024

Designation: Lead Full stack .Net Developer

Responsibilities:

- Spearheaded design and development of Web API projects for the Inflight Records system using C#, .NET 6, and Entity Framework, optimizing performance and scalability.
- Engineered multi-tier architecture applications with VB.NET and .NET Framework/Core, enhancing system robustness and integration.
- Directed front-end development with intuitive, responsive UIs for Inflight Records applications, employing modern UI frameworks.
- Integrated state management libraries like Redux and Context API to centralize and stabilize application state across complex UIs.
- Implemented React performance optimization strategies such as lazy loading, memoization, and virtualized lists for improved responsiveness.
- Utilized ReadyAPI for executing comprehensive test suites on REST and SOAP APIs, ensuring high-quality, robust API deployment.
- Integrated TypeScript to enhance development processes, improving debugging and code integration across technologies.
- Developed reusable Angular modules using Angular 14's standalone component APIs to boost maintainability and scalability.

- Implemented React performance optimizations using lazy loading, memoization, and virtualized lists, enhancing application speed and responsiveness.
- Developed scalable React applications utilizing Redux and Context API for efficient state management and improved UI interactivity.
- Led content management and updates using TeamSite, improving user engagement with seamless content delivery across platforms.
- Collaborated on content workflow designs in TeamSite, optimizing processes and accelerating delivery timelines by 30%.
- Developed dynamic and responsive UI elements using Blazor's Razor syntax, ensuring a seamless user experience.
- Configured AWS IAM roles and policies for secure resource access and fine-grained control over application permissions.
- Optimized MAUI Blazor applications, enhancing performance and ensuring device compatibility across platforms.
- Integrated RESTful APIs with Vue.js components, enabling real-time data interactions and functional enhancements.
- Enhanced web application performance using Next.js, reducing load times by over 30% through dynamic routing and static regeneration.
- Managed mission-critical Windows Services for uninterrupted data processing in Inflight Records operations.
- Optimized SQL queries, indexing strategies, and caching mechanisms (Redis, Azure Cache for Redis) to enhance application performance.
- Created interactive Power BI dashboards integrating data from SQL Server and Azure Synapse for real-time analytics.
- Developed complex DAX expressions and Power Query transformations to enhance data modeling and reporting accuracy.
- Optimized SQL Server database objects and batch processing workflows, significantly improving data management and processing efficiency.
- Conducted incident management, problem resolution, and root cause analysis, enhancing system reliability and minimizing downtime.
- Designed and implemented large-scale data processing batch jobs using SQL, PL/SQL, and stored procedures, refining enterprise application performance.
- Built and managed AWS-based CI/CD pipelines and automated cloud infrastructure provisioning, streamlining deployment workflows and ensuring high availability.

Technologies

C# .Net, MVC 4/5, .Net Core, ASP.NET 5.0, REST APIs, Azure, Docker, Kubernetes, Micro Services, Web Services, JavaScript, SQL Server 2012/2014, ReadyAPI, Web Services, JavaScript, jQuery, HTML, CSS, Visual Studio, TFS.

Client: Quicken Loans/Rocket Mortgage, Detroit, MI

May 2021 – Feb 2022

Designation: Full stack .Net Developer

Responsibilities:

- Led backend development of web APIs and services using C#, .NET Core, Azure, and Entity Framework, ensuring scalable and robust solutions.
- Built and maintained ASP.NET WebForms/MVC applications with VB.NET, applying extensive dependency injection to improve code modularity.

- Managed Agile sprints effectively, translating complex business requirements into completed user stories within tight deadlines.
- Engineered responsive web applications using Next.js, enhancing site performance and SEO rankings with server-side rendering, contributing to a 50% increase in page views.
- Created comprehensive front-end applications using Angular 7, Ajax, CSS Bootstrap, and HTML5, ensuring seamless integration with backend services.
- Developed responsive web designs using Bootstrap, JavaScript, jQuery, and Angular2+, implementing advanced UI features like filtering, sorting, and pagination.
- Designed and developed a Blazor-based loan application tracking module, improving user engagement and processing efficiency.
- Developed RESTful microservices using .NET Core, Node.js, and Kotlin with Spring Boot, ensuring scalability, secure transactions, and seamless integration with cloud services.
- Migrated legacy Razor-based UI components to Blazor, reducing front-end code redundancy and enhancing maintainability.
- Oversaw and optimized Azure-based production environments, ensuring high performance and reliability of cloud services and SQL servers.
- Designed and implemented real-time analytics solutions with Azure Synapse, Event Hub, and Stream Analytics, developing complex PL/SQL queries for enhanced data processing.
- Integrated Python-based solutions with .NET applications using interoperability tools like IronPython to enhance application functionality.
- Standardized web templates in TeamSite, achieving consistent branding and a 25% increase in user engagement across digital platforms.
- Leveraged Docker and Jenkins for container-based development, streamlining CI/CD pipeline deployments to Kubernetes.
- Set up and maintained CI/CD pipelines using tools like Azure DevOps and GitHub Actions for automated deployments of Azure Function Apps.
- Automated workflows using C# services and serverless architecture with AWS Lambda, API Gateway, and DynamoDB for cost-efficient, scalable cloud solutions.
- Integrated OnBase Web Services (REST/SOAP) with enterprise applications to enable real-time document retrieval and metadata updates.
- Configured OnBase Application Enabler to enhance system interoperability with third-party applications like ERP and CRM.
- Configured and managed AWS CloudWatch for real-time monitoring and alerting, addressing performance and operational anomalies promptly.
- Conducted cost analysis and optimization using AWS Cost Explorer and Trusted Advisor, implementing reserved instances and savings plans to reduce cloud expenditures.
- Refined web services development, incorporating NuGet packages, Swagger, and logging tools to improve service interoperability and reliability.
- Gained expertise in React JS and Flux architecture, enhancing front-end development capabilities and user interface responsiveness.
- Utilized Node.js for developing RESTful APIs and handling real-time data interactions, crucial for responsive web applications requiring instant data refreshes.

- Developed and optimized web applications using HTML5, CSS3, JavaScript, React JS, Redux, Angular JS, and Node.js, delivering dynamic and responsive user interfaces.
- Designed and executed batch jobs using SQL, PL/SQL, and stored procedures to efficiently process large-scale data, improving performance and reducing execution time in enterprise applications.

Technologies

C# .Net, MVC 4/5, .Net Core, ASP.NET4.0, REST APIs, Angular JS/2/7, React JS, Azure, Docker, Kubernetes, Micro Services, Web Services, JavaScript, SQL Server 2012/2014, Web Services, JavaScript, jQuery, HTML, CSS, Visual Studio, TFS.

Client: LinkedIn, San Francisco, CA

Mar 2018 – May 2021

Designation: Full stack .Net Developer

Responsibilities:

- Engineered user-centric payment gateways and web applications by integrating legacy data with modern technologies like ReactJS, Angular.JS, and .NET Core.
- Utilized Node.js to build and deploy microservices, enhancing the modularity, scalability, and maintenance efficiency of backend services.
- Implemented server-side rendering with Node.js to improve SEO and reduce load times for JavaScript-heavy applications, boosting user experience and search engine visibility.
- Specialized in user interface development, employing C#.NET, WPF, and modern JavaScript frameworks to optimize responsive design and user interaction.
- Managed IIS web servers across multiple stages, from development to production, ensuring optimal performance and seamless application integration.
- Advanced dynamic web functionalities using VB.Net core Razor Web UI, integrated with ASP.NET Core and Azure cloud services for robust backend support.
- Developed dynamic Blazor UI elements with real-time data binding using SignalR for instant updates.
- Optimized application performance by implementing lazy loading techniques in Blazor components.
- Integrated Blazor components with Azure Function Apps to automate background tasks and streamline business workflows.
- Designed a versatile multi-platform C++ framework to support complex data structures and multithreading, significantly boosting application performance and scalability.
- Pioneered the automation of CI/CD pipelines using Azure DevOps, streamlining the deployment process and enhancing software delivery efficiency.
- Built and optimized backend services in Kotlin with Spring Boot, leveraging JPA/Hibernate for database integration and ensuring high performance and transactional integrity.
- Leveraged R and Python for advanced data analysis, alongside SQL expertise, to drive data-driven decision-making and optimize database interactions.

- Provisioned and managed AWS resources like EC2 instances, Auto Scaling Groups, and Elastic Load Balancers to ensure high availability and performance optimization.
- Optimized GCP services including Compute Engine, App Engine, and Cloud Functions, focusing on scalability and cost-efficiency in application deployments.
- Implemented VPC security best practices and managed Cloud IAM on GCP to ensure secure, compliant applications and data handling.
- Configured and managed cloud network architectures using GCP's Virtual Private Cloud, Cloud Load Balancing, and Cloud Armor for secure and scalable infrastructure.
- Fostered strong partnerships with technology providers like SynCFusion to enhance component integration and collaboratively address technical challenges.
- Championed modern development practices, such as MVC architecture, dependency injection, and entity framework, to build scalable and maintainable web services while leading version control and code review practices with GIT and TFS.

Technologies

Net Core 2.0+, C#, Azure, Angular JS/2+, React JS, SQL Server 2014/2017, Docker, Kubernetes, Micro Services, Web Services, JavaScript, HTML, T-SQL, CSS, AJAX, Visual Studio, Git, TFS.

Client: Wells Fargo, Phoenix, AZ

April 2017 –Mar 2018

Designation: .Net Developer

Responsibilities:

- Led the design, development, and deployment of web applications and RESTful services using .Net Core and Entity Framework.
- Developed advanced user interfaces with React JS, enhancing the user experience with animations and complex form functionalities.
- Championed Docker for containerizing microservices, ensuring consistency and manageability across different environments.
- Employed Node.js performance optimization techniques, such as clustering and memory management, to enhance application efficiency and scalability.
- Implemented essential security measures in Node.js applications, including input validation and JWT for secure APIs, bolstered by security modules like Helmet.
- Designed and implemented APIs for system integration, significantly streamlining operations and enhancing interoperability.
- Executed Azure migrations, optimizing application performance with advanced database solutions like Cosmos DB and SQL services.
- Used ARM Azure templates for infrastructure as code, improving deployment efficiency and manageability.
- Implemented Kafka for event streaming, enhancing workflow efficiency and real-time data processing capabilities.
- Enhanced database architecture with advanced T-SQL scripts and SSIS packages, optimizing data management and processing.

- Built CI/CD pipelines using Azure DevOps, automating deployments to accelerate development cycles and reduce manual errors.
- Automated deployments using GCP Terraform and Google Deployment Manager for infrastructure as code (IaC).
- Monitored system performance and logs using GCP Cloud Monitoring, Cloud Logging, and Error Reporting.
- Facilitated Agile methodologies, leading daily standups to ensure project alignment and timely delivery of software solutions.
- Worked directly with clients to capture requirements and tailor solutions, specializing in the delivery of analytics-focused APIs.
- Conducted end-to-end API performance and load testing using ReadyAPI, integrating these tests into CI/CD workflows to ensure robustness and efficiency.

Technologies

C# .Net, .Net Core, MVC 4/5, REST APIs, Azure, Kafka, Microservices, Angular 2/4, SQL Server 2012/2014, JavaScript, HTML, CSS, Visual Studio, Telerik, TFS.

Client: Wells Fargo, Phoenix, AZ

Aug 2016 –Mar 2017

Designation: .Net Developer Intern

Responsibilities:

- Contributed to the design, development, and deployment of web applications using .NET technologies, including C#, ASP.Net MVC, and Entity Framework.
- Built dynamic user interfaces with React JS, emphasizing components, forms, and event handling to enhance user interactions.
- Assisted in developing APIs and services, focusing on seamless application integration and functionality.
- Supported database architecture improvements, utilizing T-SQL scripts, tables, and indexes to optimize data storage and retrieval.
- Participated in Agile processes, actively engaging in daily standups and contributing to team progress tracking for project alignment.
- Collaborated with team leads to refine requirements for client-facing RESTful APIs, ensuring precise specifications and objectives.
- Performed functional testing for APIs using ReadyAPI, validating the reliability and security of application interfaces.

Technologies

C# .Net, ASP.NET4.0, REST APIs, SQL Server, JavaScript, jQuery, HTML, CSS, Visual Studio, Telerik, TFS.

Client: Green Microelectronics, Coimbatore, TN (India)

June 2015 – Dec 2015

Designation: .NET Developer - Internship

Responsibilities:

- Involved in the design and development of web pages using ASP.NET MVC, enhancing site architecture and user interaction.
- Analyzed business requirements to tailor the application design effectively, ensuring alignment with business goals.
- Developed user controls and navigation menus using ASP.NET, enhancing web pages with HTML, JavaScript, and CSS for improved functionality and aesthetics.
- Extensively utilized ADO.NET for the project and budget modules, applying connectivity controls like Dataset, Data Adapter, and Data Reader to manage data interactions.
- Implemented frontend functionalities using JavaScript to develop hybrid applications, optimizing user experience and performance.
- Wrote SQL Queries, Stored procedures, Joins, and Triggers using PL/SQL, managing a large collection of product data with SQL Server 2008.
- Developed WCF services using C# and LINQ to manage data transactions for portfolio screens, improving data retrieval and storage processes.
- Employed .NET Web Controls, Validation Controls, and User Controls extensively to ensure robust data validation and user interface functionality.
- Managed version control using Subversion to handle files, directories, and repository storage efficiently, ensuring data integrity and version tracking.
- Developed XML Web Services to expose project details to vendor applications, facilitating seamless data exchange and integration.
- Utilized Web Services for comprehensive project management, from architecture and production to application development and ongoing maintenance.

Technologies

Visual Studio 2008, C#.NET, ADO.NET, XML, WCF, SQL Server 2008, T-SQL, SSIS, SSRS.

Client: I-Media Learning Solutions, Gurgaon(India)

Aug 2014 – Dec 2015

Designation: Computer Networking & IoT Trainer – Part-Time (Weekends)

Responsibilities:

- Facilitated comprehensive networking training workshops across national educational institutions, enhancing digital literacy and networking competencies among students.
- Served as a lead trainer, undergoing specialized training to master and subsequently impart advanced networking concepts and practices.
- Utilized Cisco modems and routers in practical training sessions, providing hands-on experience in computer networking to students, fostering technical proficiency.
- Achieved the Cisco Certified Network Associate (CCNA) credential, underscoring expertise in network solutions and infrastructure.
- Led Internet of Things (IoT) workshops nationwide, educating participants on cutting-edge IoT technologies and their applications in various sectors.